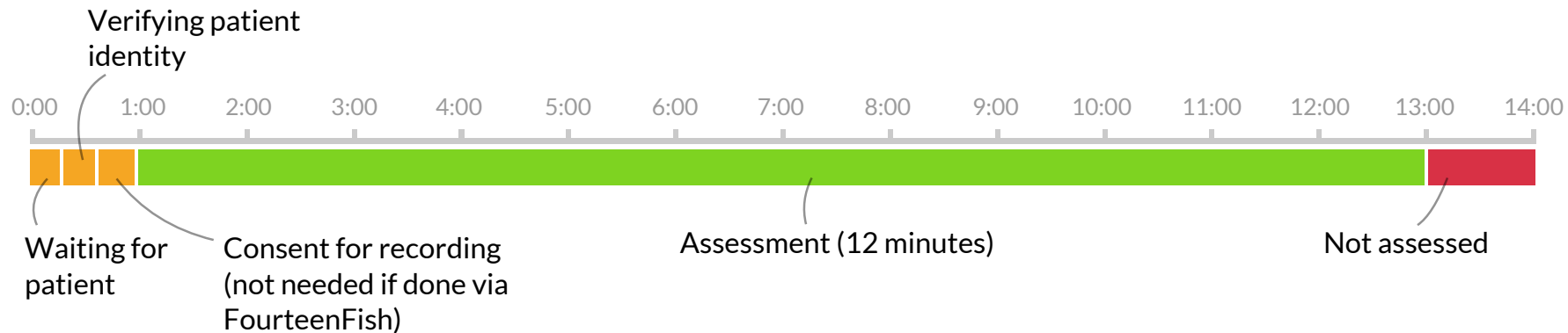
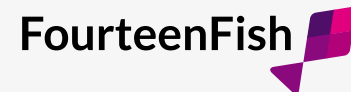


RCA – how the “12 minute rule” is applied



An example 14 minute consultation. Only the green 12 minute section will be assessed.